



NOTICE

REQUEST FOR CONFIDENTIALITY OF PERSONAL INFORMATION MAINTAINED BY THE CITY OF TAYLOR UTILITY BILLING DEPARTMENT

Personal information in your City of Taylor Utility Department customer account record(s) (for example, your address & telephone number) is generally considered public information under the Texas Government Code, Chapter 552, Public Information Act. The Social Security number of a living person is confidential and may not be released in most cases.

The Texas Utilities Code, Chapter 182, Rights of Utilities Customers, provides that a government-operated utility may not disclose personal information if the customer requests that the government-operated utility keep the personal information confidential.

Chapter 182 provides exceptions to the confidentiality even when a customer requests confidentiality. Personal information in a customer's account records may be disclosed, for example, to other governmental agencies for official purposes, to consumer reporting agencies, and to other utilities.

A customer may rescind a request for confidentiality by providing the government-operated utility written permission to disclose personal information.

This form enables you to request confidentiality of your personal information under Texas Utilities Code, Chapter 182. If you wish to request confidentiality of your personal information, please initial the line below and return this form to the Utility billing Office at the address provided below.

_____ I request that my personal information maintained by the City of Taylor Utility Billing Department be kept confidential under Texas Utilities Code, Chapter 182. I understand that the City of Taylor Utility Billing Department does not charge a fee for this service.

_____ Service Address

_____ Date

_____ Customer Printed Name

_____ Customer Signature

_____ Secondary Customer Printed Name

_____ Secondary Customer Signature