



District 1 - 2025

Street	Answer?	Feedback	Task	Assigned to
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	Yes	All Good, Need more jobs and more local events/awareness.	Follow up with resident about desired local events awareness and kinds of jobs they think are needed.	Communications
1st Avenue	No	NA	None	
1st Avenue	Yes	Concerned about data center - Noise, electric bill increase, value, taxes, water use, RDS and Vegetation, Happy about bike lane removal. Road Improvements	Inform that LevelUp planned in 2026. Provide information about Data Center Costs and benefits. Ask about RDS and Vegetation.	Communications
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	Yes	Police doing a good job. Road improvement needed. Interested in homeless population data. Community needs jobs.	Inform about LevelUp planned in 2026. Inform about jobs coming in project Compal and other EDC projects.	Communications, EDC?
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	Yes	Called 20 times for paving. Taxes and water rates going up will be bad. Unreadable. Need sidewalks/code enforcement. (lot across the street)	Inform about Level Up planned in 2026. Pass concerns on to Code Enforcement. Discuss reasons behind water rates and tax strategy.	Communications and Code Enforcement
1st Avenue	No	NA	None	
1st Avenue	Yes	Road improvements, alley, trees. Fence/Alley issue.	Inform about Level Up planned in 2026. Contact resident for clarity about Fence/Alley issue and Trees.	Communications
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
1st Avenue	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	Sleeping. Left flier for son.	None	
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	Moved here in June from San Sntonio. Need more patrol. Very Happy with Taylor	Pass patrol request on to PD.	Police
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	All Good.	None	
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	All good. Power outages in the beginning but not anymore.	None	
Nathaniel	Yes	All Good	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	All good. Housing authority for Austin	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	Flashing traffic lights at night are a safety concern. Community entrances are dangerous. I have two children in school.	Ask City Engineer about the flashing lights and at what the traffic volume threshold would trigger the lights to stay on at night.	Communications/Engineering
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	No	NA	None	
Nathaniel	Yes	Moving Out	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	Yes	Street sunk. Holds Water even in light rains. Carport issue with permitting and drainage.	Call Vernon to understand his issue fully and report back to Shelli Cobb on resolution. Inform resident that his street is not planned for improvements based on current condition and comparison to other streets. Due to the lack of drainage infrastructure when the neighborhood was developed and the lack of flooding threat to properties, there will likely be nothing we can do about water standing in the street.	Planning
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	

Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	Yes	NA	None	
Sams	Yes	Concerned with the loitering ordinance. What is the plan for the homeless, especially veterans? Choosing cruelty over people. Not Christian. Need to provide shelter and basic needs to homeless. Pride Proclamation. Music on Main. Drainage. City customer service is Shitty. need climate control at shelter. Need a stop sign on Jones. Has to use a pump to control water in back yard.	Call for clarification about drainage issues and to discuss improvements to city customer service. Pass contact on to Police to discuss loitering ordinance. Pass contact to Animal Services to discuss plans for the shelter.	Communications, Police, Animal Services
Sams	Yes	Provided a printed list of concerns. Water, electric, and gas suply with growth. Do we have enough police, fire, and ems? Condition of City Streets, and drainage in our neighborhood. Stop signs at Sams and --- water pools. Cant see when pulling out at sams and jones due to house/truck on left.	Call for clarification about drainage issues and street conditions.	Communications
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Sams	No	NA	None	
Holly Springs	No	NA	None	
Holly Springs	Yes	Street needs major repairs. All nearby streets repaved.	Inform about our Level Up program and how streets are decided. Inform about street rating of 27 and where we are in our program. Stil have at least 6 miles of streets under score of 25, then will begin addressing streets in the 25-40 category.	Communications
Holly Springs	No	NA	None	
Holly Springs	No	NA	None	
Holly Springs	Yes	All Good	None	
Holly Springs	No	NA	None	
Holly Springs	No	NA	None	
Holly Springs	No	NA	None	
Holly Springs	Yes	Havent lived here long enough. Irritated that the bike lane was removed.	None	
Holly Springs	No	NA	None	
Holly Springs	No	NA	None	
Holly Springs	Yes	All Good. Taxes are high. Wish they were lower.	None	
Holly Springs	Yes	Lives with daughter. Moved here in 2020. Water comes down and floods behind houses. Not cleaned out. 3 Foundation repairs due to rain and flooding. Too many cars parked on street. Street needs repairs badly. Dirt washes into culdesac and has not been cleaned out. Other streets nearby are better. Praise for fire and police. Likes community and people.	Call to discuss flooding concerns and pass along to drainage engineer. Inform about level up program and status of street. Pass dirt/street sweeping needs to Public Works.	Communications, Public Works
Holly Springs	No	NA	None	
Holly Springs	Yes	All Good	None	
Holly Springs	No	NA	None	
Holly Springs	No	NA	None	
Holly Springs	Yes	Homeless concerns. They are meth addicted. Someone stole a gun. Problem with nearby park, Vehicle stolen from driveway day before. Army Veteran	None	
Holly Springs	No	NA	None	
Holly Springs	Yes	Street issues - bottoms out in places. Donna channel flooding. Water in garage from flooding. Junk in front yard down the street. Blue truck with expired tags.	Call to discuss Donna Channel project. Ask about address with junk in yard and blue truck and pass to Code Enforcement.	Communications and Code Enforcement
Holly Springs	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	Yes	All Good	None	
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	Yes	All good	None	
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	Yes	No Comments today. Seemed to have things to say.	None	
Mockingbird	Yes	All Good	None	
Mockingbird	No	NA	None	
Mockingbird	Yes	Neighbors operating business and loud noise with trucks.	Inform Code Enforcement about complaint	Code Enforcement
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	No	NA	None	
Mockingbird	Yes	Cat population. Drainage. 2x flooded. Speeding and not stopping for buses on 4th.	Inform Animal Services about Cat Complaint. Call resident for clarity about flooding concern and pass along to drainage engineer.	Communications, Engineering, Animal Services